



Planon Contracts with Leading Services Provider Tamimi Global

Tamimi selects Planon Field Services to implement a Total Experience strategy for Integrated Facility Management

Nijmegen, Netherlands, 25 November 2024 - Planon, the global leader in [smart sustainable building management software](#), announced today that it has signed a contract with [Tamimi Global](#) (TAFGA), the largest services provider in the Middle East. Tamimi will implement the Planon Facility Services Business Solution (FSBS), part of the open and IoT-enabled Planon Field Services Platform, to support its field services operations, covering hard and soft facility management, as well as space and real estate services.

Tamimi Global, a well-known services provider in the Middle East and part of the Tamimi Group, employs over 17,000 employees. They offer a wide range of services, including operations and maintenance, temporary facility construction, facility management, catering and food services, industrial services, and executive management services.

Tamimi has selected Planon for its ability to help offer a [Total Experience](#) solution. Research indicates that organisations providing a Total Experience will outperform their competitors by 25% in satisfaction metrics for both customer engagement and employee experience. Planon FSBS will give Tamimi a competitive edge by streamlining processes, optimising resource allocations, enhancing customer satisfaction, and reducing operational costs.

Additionally, Tamimi will benefit from Planon’s ongoing innovation and best practices, backed by decades of industry experience and reinforced by the company’s partner ecosystem. To deploy Planon FSBS, Tamimi will collaborate with [Virtual IT](#), Planon’s certified implementation partner in the Middle East.

Peter Ankerstjerne, CEO at Planon, said, ‘We are very proud to welcome Tamimi Group as the first customer for our [Planon Field Services](#) business in the Middle East. This is a great opportunity for us to showcase our expertise and value proposition in this fast-growing market. We are excited to collaborate with Tamimi and Virtual IT to deliver an innovative and future ready solution that will help drive Tamimi’s growth and support their ambitious goals.’

Mohammad Ilyas Khan, President of Tamimi said, ‘We are delighted to partner with Planon, the world leader in real estate and facility management software. We believe that Planon’s platform will give us a competitive edge in the market and help us achieve our vision of becoming the leader in smart and sustainable services provision in the region. We are confident that Planon will provide us with the best-in-class solution and the support that we need to grow our business compliantly and satisfy our clients.’

About Planon

Planon is the leading global provider of Smart Sustainable Building Management software that connects buildings, people and processes. By eliminating data silos and aligning solutions into one shared information platform, Planon provides all building stakeholders with actionable and meaningful insights. Independent market research and consulting firms have consistently rated Planon as a global leader in the market. Planon has implemented its comprehensive solutions for more than 3,250 clients, supported by offices and partners around the world.

About Tamimi Global (TAFGA)

TAFGA is a 100% Saudi Arabian-owned, ISO-9001:2008, 18001:2007 and HACCP accredited company that has been in business since 1977. TAFGA provides a wide range of services, including catering and food services, operations and maintenance, temporary facility construction, facility management services, industrial services, and highly qualified executive management services. TAFGA also provides temporary accommodation facilities with all life support services on a turnkey basis for long- and short-term needs.

About Virtual IT

Virtual IT has been specialising in Facilities and Asset Management digital solutions and related services since 2004. They approach every project from a business perspective, providing added value and a rapid return on investment, based on industry best practices and standards.

